

# DATACOM

3<sup>rd</sup> September 2001

PO Box 597  
THAMES

## To Whom It May Concern

### Andrew Martin

Andrew Martin was employed by Datacom Engineering Services in a Project Customer Migration role from the 14 June 2000 to 31 August 2001.

In his time with us Andrew worked as a Senior Lan Architect on contract to Telstra Saturn in Auckland. Andrews principal role with Telstra Saturn was involved in the merger of five different business entities to form Teslstra Saturn these included:-

- Internet Service Providers
- Web Hosting Company
- Fibre / Cable TV (residential customers)
- Telecommunication (Business Customers)

This project has involved many different platforms and technologies to create a single Corporate network that spans the 3 major centres (each includes 2 or 3 satellite sites) across the country. A vast number of techniques and technologies were employed to achieve the final goal.

These included:-

- Novell Netware 4.11 migration to 5.1
- Microsoft NT4.0 and 2000
- Citrix Metaframe 1.8 & XP
- Switching and Routing
- Firewalls and VPN
- Remote Access Solutions
- SNMP Management and Monitoring
- Enterprise Backup Solutions
- Groupwise and Exchange
- Application Deployment (ZEN Works)

One of Andrews primary roles was in designing and building the LAN / WAN backbone and all the satellite site using VLAN and VMAN technologies. Also providing access to Legacy applications (decoupling applications) using thin Client technology. As the Senior Technical resource on this project he was in charge of providing junior implementation staff across the country with work schedules 2<sup>nd</sup> and 3<sup>rd</sup> level support.

In his time with us Andrew displayed a real enthusiasm to get the job completed and on time and this was evident in the successful completion of the project. Andrew built up an excellent rapport with both staff and management. With his extensive technical knowledge and willingness to help made him a very valuable member and contributor to the IT team at Telstra.

Andrew leaves us to travel overseas, and he takes from us a mighty thanks for the long hours he spent at Telstra and a reminder that when he returns he talks to us about rejoining our team.

We wish Andrew well in his future endeavours and I am only too pleased to recommend and discuss him in person should there be a role that may need his talents.

Yours faithfully,

A handwritten signature in black ink, appearing to be 'Andy Francis', written over a light blue horizontal line.

Andy Francis  
**Northern Regional Manager**